

Judith A. Reif
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CREDENTIALS:

FlightSafety International, Egress and ground school training/multiple aircraft evac (recurrent August 2019)
AHA (CPR/AED – Adult & Child, CPR- infant, Standard First Aid) (recurrent August 2019)

MedAire Trained

Aviation Physiology Course/Altitude Chamber – CAMI (July 2013)

G650/650ER – OEM - EIS/CSS/GCMS training on aircraft (2013)

G650/650ER – GCMS Course – classroom training (2015)

Private Pilot Certificate/3rd Class Medical

Primary US Passport and Chinese Visa

Comply with IS-BAO/Best Practices Training/Proficiency Requirement

Extensive knowledge of CRM, CFRs, SMS, ERP and SOPs

Experienced on: Boeing 737, Gulfstream II, 200, III, IV, IVSP, 400, 450, V, 550 and 650/650ER(GCMS); Falcon 50, 900, 900B, 900C, 900EX EASy, 2000, 2000EX EASy, 2000LX, 7X; Bombardier CL300, 600, 601, 604, 605(CES), GLEX, Global 5000, CRJ; LRJ 45, 60; Citation X; Legacy 600, 650.

Skill Summary: Strong customer service skills, attention to detail, self-motivated and team player. Excellent time, organizational, communication and leadership skills.

EXPERIENCE:

Owner/Flight Attendant, JR Flight Services, LLC., Oklahoma City, OK/Dallas, TX (1/01 to present)

Contract flight attendant and galley/cabin setup advisor. Comply with best practices demonstrating capacity to work in dynamic and high-pressure environment ensuring time and organizational management skills are followed relating to onboard safety, security, inflight service, scheduling and flight operations support. Conduct all pre/post flight duties associated with emergency equipment, food safety, menu planning/catering/culinary, aircraft and hangar stock, and aircraft discrepancies.

Work closely with flight department management on aircraft interior selection and outfitting with soft products upon completion providing delivery support. Attend yearly industry tradeshow that market to aviation professionals to validate the requirement for flight attendant services. Proficient in relationship management through maintaining contact with clients and vendors cultivating new business development.

Former demonstration flight attendant for an aircraft manufacturer's new and resale divisions. Participated in air show static displays and demonstration flights. Performed new aircraft delivery flight attendant support and galley/cabin setup. Maintained extensive knowledge of aircraft to assist sales team with product promotion.

Former Lead contract flight attendant/manager for US/International based flight department(s) – managed multiple aircraft; established flight attendant operations manual/standards, performed IOE training and monitored staff of contract flight attendants. Capitalized on European multicultural service recommendations along with following executive and international protocol procedures. Centralized overseas stock coordination for two flight departments.

With a flight department safety officer, developed the general executive evacuation training program for Part 91 international operation. Implemented flight attendant operational standards and training for IS-BAO Certification.

Extensive International Operations:

Europe, Africa, Russia, India, Middle East, South America, Asia/Pacific Rim

Flight Attendant, SandRidge Energy, Oklahoma City, OK (9/12 to 6/13)

Lead flight attendant for DA900EX/CL601 operation. Flight attendant duties included onboard safety, security and inflight service for CEO, company executives and board members. Maintained aircraft and hangar stock, confidential passenger and crew profiles in BART scheduling system. Implemented one day safety and survival training program. Developed flight attendant program conducting onboard training and supervised staff of contract flight attendants.

Flight Attendant, Harrah's/Caesars Aviation Services, Memphis, TN (11/06 to 02/07)

Managed two - DA2000EX EASy's for Memphis base. Assisted base chief pilot with administrative duties associated with daily operation of startup flight department. Onboard safety, security and inflight customer service, transported executives and customers to various casino locations. Managed aircraft stock, catering budgets and staff of contract flight attendants.

Customer Service Representative, Jet Aviation, West Palm Beach, FL (10/00 to 11/01)

Assisted client/customer and line service personnel in coordinating services for arriving and departing aircraft.

Flight Operations Coordinator, Wingedfoot Services, Delray Beach, FL (11/99 to 09/00)

Coordinated passenger and crew arrangements in FlightPak software required for domestic and international travel on a Lear 60 for both FAR Part 135 and 91 operations. Performed general administrative and accounting duties, office skills including AFIScom.

EDUCATION/TRAINING:

Bachelor of Environment Science Degree, Geography, Geology & Meteorology

Western Kentucky University, Bowling Green, KY

Aviation Weather

MEMBERSHIP/ORGANIZATIONS:

Gulfstream Advisory Board/Cabin Operations Committee (2018 – 2020)

National Business Aviation Association (NBAA) (2001 -)

- Weather Subcommittee Chairperson (2018 -)
- Access Committee/Weather Subcommittee (2014 -)
- Flight Attendant/Flight Technician Advisory Council (2009 -)
- FA Committee Chairperson (2007 – 2009) - First contract flight attendant to serve as Flight Attendant Committee Chairperson. Formulated two educational conference agendas on safety training, security, catering, etiquette and customer service as it relates to industry standards and awareness for use of professional corporate aviation flight attendants. Assisted in updating NBAA's Management Guide and IS-BAO standards for Flight Attendants. Developed concept for **EBACE Flight Attendant/Cabin Attendant Symposium and International Flight Attendants' Committee**.
- Vice Chairperson/Committee Member (2005 – 2007)

Aircraft Owners and Pilots Association (AOPA)

Women in Aviation (WIA)

North Texas Business Aviation Association (NTBAA)

Sundowners, Inc., Past President and Program Manager, Fort Myers, FL.

References upon request